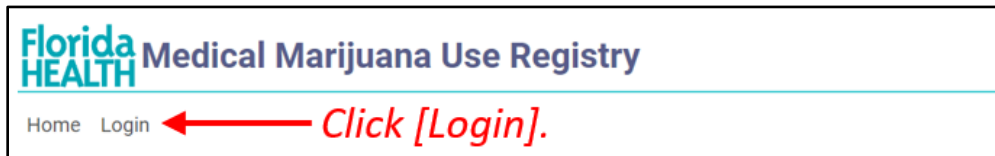# Understanding the Registry
Patient & Caregiver Reset Password Instructions

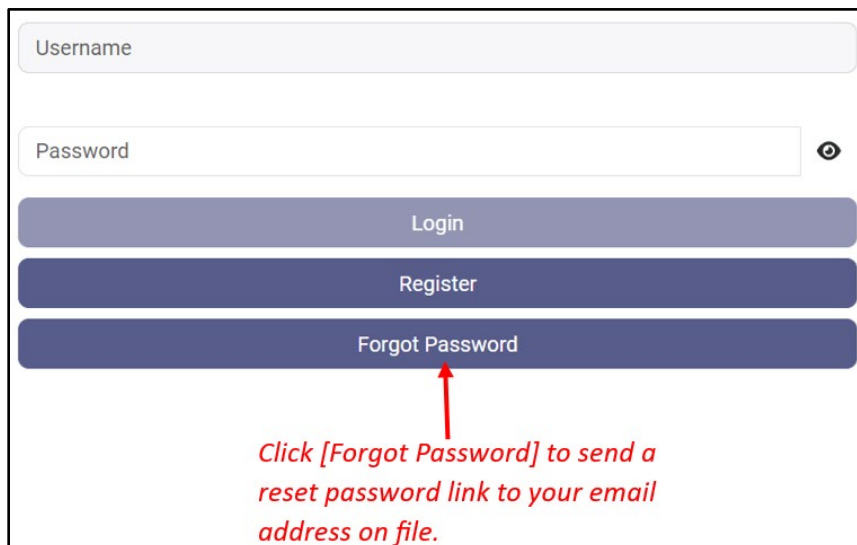**Step 1:** Navigate to the Medical Marijuana Use Registry, MMURegistry.FLHealth.gov, and click "Login."

Florida HEALTH Medical Marijuana Use Registry

Home   Login   ← *Click [Login].*

Step 2: You are brought to the login screen. Click "Forgot Password."
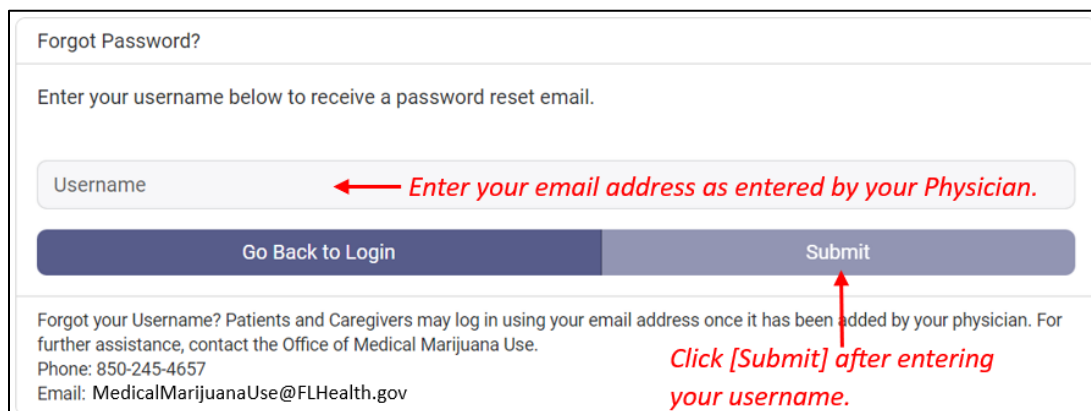
Username

Password   👁

Login

Register

Forgot Password

Click [Forgot Password] to send a reset password link to your email address on file.

Step 3: Enter your username (this will be the email address that your Qualified Physician entered when creating your profile in the Registry), then click "Submit." If you entered your username correctly, an email will be sent to the email address on file.

Forgot Password?

Enter your username below to receive a password reset email.

Username   ← *Enter your email address as entered by your Physician.*

Go Back to Login   Submit

Forgot your Username? Patients and Caregivers may log in using your email address once it has been added by your physician. For further assistance, contact the Office of Medical Marijuana Use.
Phone: 850-245-4657
Email: MedicalMarijuanaUse@FLHealth.gov

Click [Submit] after entering your username.

Step 4: Locate and open the email with "Medical Marijuana Use Registry User Account Password Reset" as the subject line. This email contains a link to reset your password.

*If you do not find the "Medical Marijuana Use Registry User Account Password Reset" email, click here for additional information.
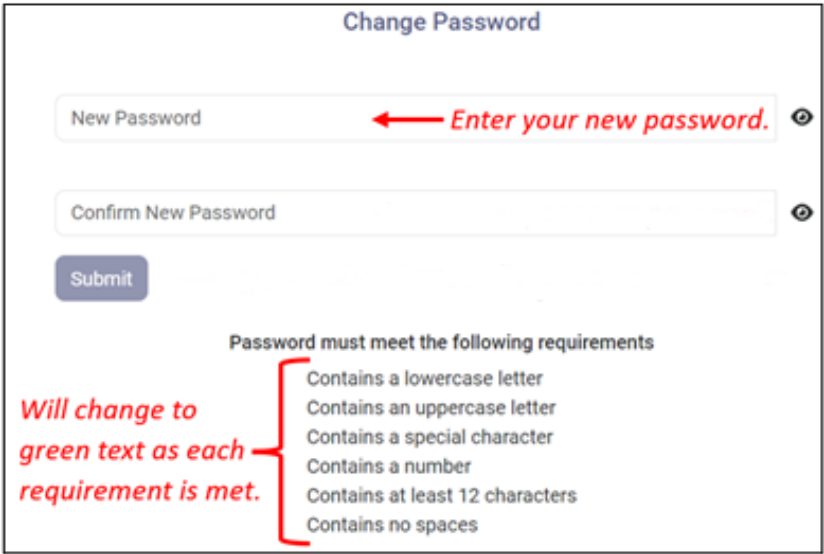
Step 5: Click on the Registry link provided in the email. This link takes you to the Change Password screen in the Registry.

Step 6: Create your new password. You need to add a password to your Registry account that is unique to you. It must be at least 12 characters long, may not be the same as your previous five passwords, and must include at least one of each of the following:

a) Lowercase letters (a-z)
b) Uppercase letters (A-Z)
c) Numbers (0-9)
d) Special characters (e.g., !"#$%&*+)

You can click the eye icon (👁) to show what you are typing.

Step 7: Confirm your new password.

Step 8: Click "Submit."

Step 9: A message box will pop-up stating, "Your password has been successfully changed." Click "OK." You will then be redirected to the Registry's login page. You must sign into the Registry using your new password.

For additional information, visit
KnowTheFactsMMJ.com